



Information Security

Privacy Policy

Last update 21 June 2022

Privacy Policy

At SOTERION TECHNOLOGIES (PROPRIETARY) LIMITED (“SOTERION”), your privacy is our priority. We are committed to always protecting your privacy in all situations as far as practically and reasonably possible. The information we collect about you when you use our website is used to meet our obligations to you and provide you with a more personalized experience on our website: www.soterion.com.

Securing Your Personal Information

Your interaction on our website where any personal information such as your contact details, addresses, name etc.; including alterations you make to it, and any other information that is sensitive in nature is secured with technology to ensure that your interactions through use of our website are protected.

What is personal information and what does Soterion collect?

Personal Information means information relating to an identifiable, living, natural person and where applicable, an identifiable, existing juristic person and includes but is not limited to demographic and biometric information, correspondences transmitted, information to education, financial, criminal or employment history, contact details i.e. email address, physical address, location information etc.

You agree and expressly consent that SOTERION may use, collect, collate, process, collate, store and/or make back-up copies of your personal information, which may include (without limitation) the above provided by you when accessing or using this website/platform, for the uses and purposes specified below.

How do we use the information we collect?

You may be asked to provide personal information when you use the website. You agree that we may use such information to compile non-personalized aggregate demographic profiles for statistical, advertising and marketing purposes which will assist us in providing the services offered on the website as well as to generate the necessary communications to facilitate your transaction or attend to your information request.

With your consent we may also supplement the information that you provide to us with information that we receive from other service providers to offer you a more consistent, personalized, and professional experience in your interactions with us.

We may also freely trade with non-personalized aggregate demographic profiles and statistical data compiled by us. While we will attempt to ensure that the profile or statistical data cannot be linked to you, we do not and cannot warrant, represent, or guarantee that third parties may not be able to link such profiles and statistical data to you. In the unlikely event of any third party being able to link profiles and statistical data to you, you hereby indemnify us against any loss, liability, expense, penalty, or damage suffered by you, whether direct, indirect, special, or consequential, arising from or in relation thereto.

You give permission that if there is a sale of the business operated by SOTERION or a change of ownership of SOTERION in the future, that your personal information can be transferred to the new owner; provided that

the new owner will not in any way dilute your rights and obligations as set out in this Privacy Policy, regarding the personal information that had been collected before such sale of business or change of ownership.

Our Use of Log Files

When you visit our website, we may automatically log your IP address, your browser type and your access times. This information can be utilized by us to conduct site performance evaluations, to see where visitors are coming from and to keep track of click stream data (the screens our users visit on our site). This data helps us to determine what content our website visitors find most appealing so that we can maximize use, enjoyment and the functionality of the website. Log files are not tied to personally identifiable information.

Website Security

All SOTERION employees and third party appointed consultants take your personal information very seriously. If you are contacted by any of our employees or third party appointed consultants, be assured that they have agreed to keep your personal information private and confidential in accordance with our security and confidentiality policies. Access to your personal information is limited to key management personnel and our client contact employees and/or client contact representative. The information is ID and password protected and our Web security is regularly reviewed. While we will use our best endeavors to ensure website/platform security, we do not warrant, represent and/or guarantee that your personal information will be 100% secure and should we fail to ensure the security of your personal information for any reason, then you hereby indemnify and hold us harmless against any loss or damage you may suffer as a result of such failure. You therefore agree to use this website/platform, the Services and Materials as is and at your own risk.

Correcting - Updating Your Personal Information

You may correct/update your personal information by accessing the website.

Links to Other Sites

This website may contain links to other websites. Please note that when you click on one of these links, you may be leaving the SOTERION website and entering another website. These websites may independently collect or request information about you and we encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

Communication

We may from time to time use your personal information to send you information regarding Services offered by us and/or Materials made available by us. In addition, you will receive communication from us if you contact us for a specific reason or we need to contact you for administrative purposes. Such administrative emails will not contain promotional materials.

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process.

Our Use of Cookies

Cookies are pieces of information that your browser stores on your computer's hard drive which identify you when you enter our site. We may use session cookies to provide a seamless experience on the site and to combine with our log files so that we can understand our site traffic and analyze our demographic information in aggregate form. When you register, the site uses a cookie to store a unique, random user ID. You can refuse cookies by turning them off in your browser.

Changes to This Privacy Policy

We reserve the right to amend this Privacy Policy at any time by posting the amended policy on the Website.

Which Laws Apply

This Privacy Policy will be governed by the Laws of the Republic of South Africa. Through your use of the Website, you consent to the jurisdiction of the South African Courts for any dispute that may arise out of this Privacy Policy.

Copyright/ Trademark Information

All rights not expressly granted are reserved. You may download, view and print content from this website/platform for private and non-commercial purposes only. All the content, trademarks, logos, service marks and data on this site including but not limited to software, databases, text, graphics, icons, hyperlinks, private information, designs, and agreements (“the Marks”) are our property/licensed to us or the property of/licensed to other third parties and as such protected from infringement by local and international legislation and treaties. You are not permitted to use the Marks without our prior written consent or the consent of such third party.

Statutory Registration and Contact Information

Registered Name	Soterion Technologies (Proprietary) Limited
Registration Number	2011 / 055222 / 07
Physical Address for receipt of legal service (postal and street address)	Block A, Wedgefield Office Park, 17 Muswell Road, Bryanston, Johannesburg, South Africa, 2021
Office Bearer	Johan Adriaan van Noordwyk johan.vannoordwyk@soterion.com

The provisions contained in the website Terms and Conditions shall take precedence in interpretation and application in the event of inconsistency with the provisions of the Privacy Policy.

Your Feedback is always welcome. We welcome any comments or questions you may have about our Privacy Policy, which can be done by emailing us at info@soterion.com or phoning +27 11 540 0232 (Monday – Friday: 09:00 – 17:00 GMT+2, excluding South African Public Holidays)

Revisions

Date	Author	Comments
5 June 2019	Johan van Noordwyk	Initial version created from the Privacy Policy published on the web site.
21 June 21 2022	Johan van Noordwyk	Updated CI and contact details.