Q & A with Komatsu Australia

soterion

Soterion's CEO, Dudley Cartwright, sat down recently with Shane Hubble of Komatsu, Australia, to talk about their experience of transitioning to Soterion's Software as a Service GRC tool.

Facts at a glance

🏢	Company:	**Komatsu Australia**
⚙	Industry:	**Manufacturing**
👤	Number of SAP users:	**150**
💡	Soterion modules:	**SaaS**

Before you engaged with Soterion, how did you gain visibility of your SAP access risks?

We had a service provider that sent us our SAP access risk results in a spreadsheet.

The Soterion process is so simple. We use the Soterion Data Extractor to extract the relevant data from SAP. Soterion then provide us with our logon credentials for our hosted database. We can view the results of the SAP access risk assessment in user-friendly web application instead of trying to navigate through this information in spreadsheet. Coupled with this, we have access to the web application throughout the year.

Each risk assessment plots a point on a historical trends graph which allows us to monitor the risk change from our previous assessments.

Soterion allows us to see which users have risk violations against our own access risk rule set. Coupled with this, the user's risk is displayed in relation to whether the user has used this access or not. This reporting is extremely useful for the SAP security team as it gives them an indication as to whether the access can be removed without any disruption to the business.

How do you ensure that your access risk reporting is relevant to your organisation?

Soterion allows us to import our own risk rule set. This allows us to focus on risks that are relevant to our business, as well as grade them in terms of our perceived risk level. We are also able to define risks that are specific to our environment.

How does Soterion help you to maintain a healthy access risk state?

Soterion gives us great visibility not only into our SAP access risk exposure, but also highlights the user's redundant access. Soterion makes great use of the User – Transaction usage logs. This helps the security team to remediate the superfluous risk and focus on the real risk in our environment.

Soterion enables us to run the risk assessment at minimal cost on demand. We started off with a plan to run it four times per year, however after the huge improvement after the initial three assessments, we feel we can now reduce the number of assessments to a couple times per annum.